

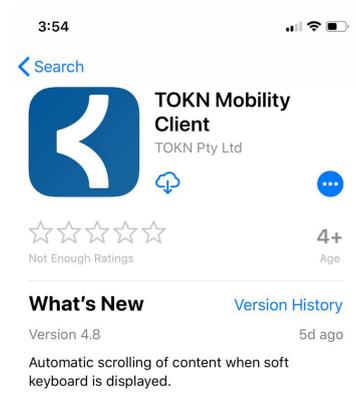
TOKN User Guide

Get to know your TOKN app

1. TOKN Client

1.1. Client Installation and set-up

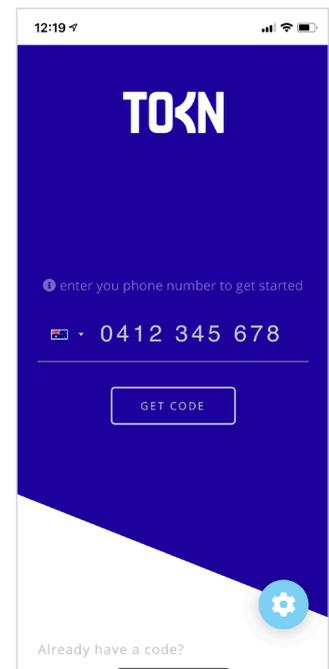
Log on to the Apple store, Google play Store or Microsoft Store, locate and install the TOKN Client by searching for the TOKN Mobility Client app.



1.2. Enroll your Client with TOKN

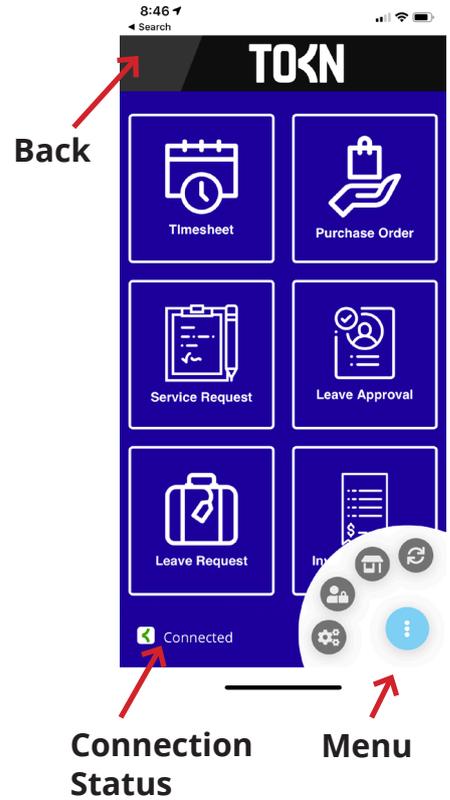
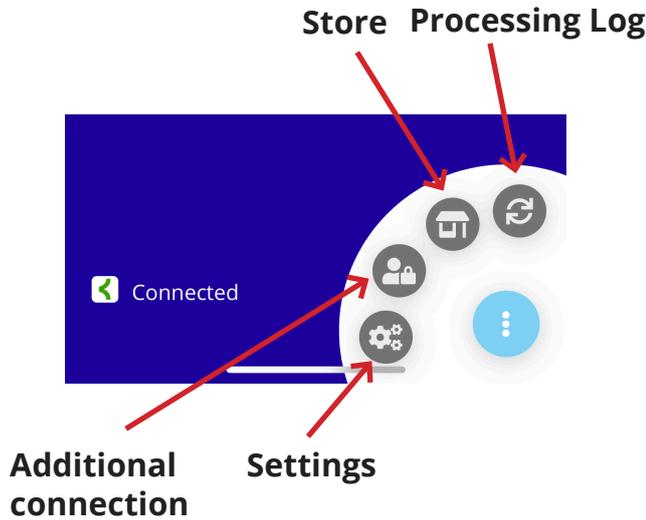
1.2.1. Login with simple sign in

- Enter your mobile phone number in the field and click on [get Code](#).
- You will now receive a text message with a unique code to sign in to the TOKN application.
- Type or copy the code into the input field and click [verify](#)
- Give the app a few moments to load your information. Note: on the first time that you setup your connection it may take a little longer.



1.3. Home Screen

If the information is maintained correctly, the applications assigned to your user will be automatically deployed to your device.



1.4. Settings

The settings screen is where you can view, reset, logout, update and save your connection setting.

1.4.1. Instance

To change an instance, enter the instance in the instance field. Simply hit the save button to update.

1.4.2. Version

The TOKN Client version number is displayed at the bottom on the list, in increasing order and correspond to new development of the software.

1.4.3. Resetting your device

From time to time, especially during development and testing of the TOKN Client. You may need to perform



a client refresh. This is done to expedite the deployment of the latest fixes and changes to an existing user.

- Click on the [RESET](#) button
- This will clear your data and the app will restart. It will automatically deploy the last bug fixes and changes.

Note: on iOS you will have to make sure that the app is fully closed down for this to work.

1.5. Processing Log

The Processing Log displays a list of transactions processed from the device. Here you can see which transactions were successful and which were not. This log also includes a data sync option. Data will automatically be refreshed on your device every 15mins when inactive, however from time to time you may need to sync data directly with connected systems.

1.5.1. Syncing your Data

- Click on the sync icon. main menu hub on the main screen.
- On the bottom left-hand corner click the **Sync Now** button to sync your data to your system.

