

Field service teams are turning to integrated organisational strategies and information tools and integrated field service technology including mobile technology, data bases, analytics and sensor technology. It is essential that technicians are connected to the data they need, when they need it, whether they are online or offline.

Effective asset management not only generates revenue and reduces costs, it also strengthens loyalty, relationships and reputations. In some cases, preventing legal action.

TOKN provides an integrated solution for MYOB Advanced field service management, bringing the power of MYOB Advanced into an intuitive mobile app.

Technicians in the field get instant access to all the information they need to get the job done including access to routes, service orders, parts, appointments and more. Geo-location technology ensures they arrive at the right location, at the right time.







Benefits

- Access to appointments, schedules and service orders.
- Real time recording of technicians' time on the job, minimising unproductive travel time and increasing response rates.
- Accurate recording of parts and inventory to support maintenance tasks, as they happen.
- On time and accurate billing with tight integration to the MYOB Advanced billing systems.
- Safer maintenance tasks integration with the TOKN Safety Suite ensures safer field service operations.
- All data is stored and recorded, making it accessible at any time.
- Includes optional extensions to integrate with real time sensor data via the TOKN Platform, driving Industry 4.0 preventative maintenance.